

# Massachusetts's IC3 2004 Internet Fraud – Crime Report

## Complaint Characteristics

In 2004 IC3 referred at total of 1331 complaints from the state of Massachusetts.

### **Top 4 Complaint Categories from Massachusetts**

Auction Fraud	74.2%
Non Delivery of Merchandise /Payment	13.6%
Credit Card Fraud	4.6%
Check Fraud	1.7%

### **Percent of Referrals by Monetary Loss**

\$.01 - \$99.99	29.1%
\$100.00 - \$999.99	47.3%
\$1000.00 - \$4999.99	19.1%
\$5000.00 - \$9999.99	4.4%

The top dollar loss complaint involved real estate fraud and totaled \$87957.17

### **Amount Lost by Fraud Type for Individuals Reporting Monetary Loss**

<u>Complaint Type</u>	<u>% who reported a loss</u>	<u>Median loss per complaint</u>
Auction Fraud	93.8%	\$240.00
Non-delivery	96.1%	\$300.00
Credit Card Fraud	91.4%	\$500.00
Check Fraud	84.6%	\$3525.00

The total median dollar loss for all complaints reporting a dollar loss was \$268.00.

## Massachusetts Perpetrator Characteristics

### **Gender**

Male	74.6%
Female	25.4%

### **Perpetrator Statistics within the United States**

Per 100,000 population Massachusetts ranks 36<sup>th</sup> highest at 10.77 while ranking 20<sup>th</sup> on total number of perpetrators identified as residing in Massachusetts. This total accounts for 1.5% of all complaints where the perpetrator was identified.

## **Massachusetts Complainant Characteristics**

### **Gender**

Male	65.7%
Female	34.3%

### **Age Demographics**

Overall Average age	37.3
Male	37.3
Female	37.2

### **Complaint demographics**

Under 20	4.8%
20-29	26.4%
30-39	27.7%
40-49	22.5%
50-59	14.5%
Over 60	4.0%

### **Amount Lost Per Referred Complaint By Selected Complainant Demographics**

Under 20	\$150.00
20-29	\$267.00
30-39	\$266.00
40-49	\$274.99
50-59	\$369.00
60 and older	\$875.00

### **Complainant Statistics within the United States**

Per 100,000 population Massachusetts ranks 28<sup>th</sup> highest at 28.27 while also ranking 16<sup>th</sup> on total number of complainants identified as residing in Massachusetts. This total accounts for only 2.1% of all complainants in the United States.

## **Complainant-Perpetrator Dynamics**

### **From Same State as Complainant and the top three locations**

Massachusetts 4.8%   **1.** California 14.1%   **2.** New York 13.5%   **3.** Florida 9.8%

### **Contact Method**

E-mail	63.0%
Webpage	24.7%
Phone	6.1%
Physical Mail	3.2%
Printed Material	1.0%
In Person	1.0%
Chatrooms	0.9%
Fax	0.2%

